



# MSM at Grady

## ASSOCIATE DEAN'S MESSAGE



As we close this academic year, I would like to wish our graduates from the medical school and residency program only the best. It is a time for them to leave the nest and move forward to the next stage in their career paths. We also look forward to another great year with fresh faces and renewed attitudes with our new students and residents coming onto campus. Get ready, Set, Go!

Congratulations departments on a job well done with the Scopes of Services meetings. Knowledge and preparation are the keys to growth and accomplishment. Let's continue to reach our goals in partnership with Grady.

~ Yolanda H. Wimberly, MD, MSc, FAAP

## NEWS

### Reach One Each One Summer Capstone Experience Program

June 17—For two weeks, the MSM departments of Surgery, Internal Medicine, and OB/GYN participated in the summer mentorship program for high school students. The initiative was led by Omar K. Danner, MD, FACS. Ten students, who had completed the fall ROEO program, participated in this Capstone Experience. The final day, the students presented their clinical review projects and were taken on a tour of The Shepherd Center by their supportive staff.



### Grady's Recovery



Georgia Health News published an article in May titled, "Behind the Curtain: The Story of Grady's Narrow Escape." This article was adapted from Mike King's book, [A Spirit of Charity: Restoring the Bond between America and its Public Hospitals](#), and portrays the near ruin of Grady in 2008 and the leaders who helped restore it.

### The Joint Commission Approved New National Patient Safety Goals

All hospital and medical staff who use medical equipment must be educated on the Clinical Alarms Policy.



The policy includes the following key physician related items:

- Physician orders will guide nursing practice.
- At no time shall hospital staff or medical staff, turn off or adjust medical equipment alarm volumes to a level that cannot be readily heard when the alarm activates.
- Any hospital personnel who identify defective equipment must take the defective equipment out of service and tag it to prevent inadvertent reuse.
- All hospital staff and medical staff who use medical equipment must check alarm settings to ensure that they are appropriate and that the audible alarms will be clearly discernable relative to ambient and competing noise.

The Joint Commission

## MSM Helped Grady Launch Its First New Resident Orientation

On June 21, MSM hosted Grady's New Resident Orientation and Culture of Poverty Symposium presented by Toni L. Johnson, MD of East Carolina University.



## Morehouse Celebrates its Largest Graduating Class



On May 21, MSM awarded medical degrees to 116 students. This is the largest class size the school has seen since it opened its doors in 1975. MSM awarded 57 MD, 10 PhD Biomedical Sciences, 25 MPH, 6 MS Biomedical Research, 7 MS Clinical Research, 2 MS Neuroscience, and 11 MS Medical Sciences degrees.

## GRADY'S CRESTVIEW'S SUB-ACUTE REHAB CARE

### Crestview Has a New Wing Dedicated to Sub-Acute Rehab Care

This 10,000 square-foot space has been completely remodeled. The unit features fine dining, a rehab gym and 26 private and semi-private rooms. Crestview is the perfect choice for short-stay patients transitioning from acute care.

Medical services include full-time physician services under the direction of Dr. Isioma Okwumabua, direct patient care and respiratory care. Grady Rehab staff partners with Rehab Care to provide comprehensive on-site rehab services and patient assessments in our on-unit gym.

Contact Crestview's Admissions Nurse and Coordinator by phone (404) 616-8125 or email CrestviewSAR@gmh.edu. You can also submit your requests via Allscripts.

## PHASE 1 OF GRADY'S PATIENT ACCESS CENTER

Grady's new call center, the Patient Access Center, is an exciting new venture that will be located on the 17<sup>th</sup> floor of the Hurt building and includes new managers' guiding call center operations, quality assurance, workforce management, and training.

This center is being launched with the goal of creating faster, more accurate connections to meet the needs of patients and staff. This will allow for standardization of patient experiences as well as a reduction in phone calls to clinics. The potential benefits of this addition are optimization of patient appointment processes, enhancement of call quality, and improvement of patient satisfaction. To reach these goals, Grady will consolidate three current call centers including: Telephone Operators, Nurse Advice, and Central Scheduling.

Phase 1 of this endeavor is scheduled to begin this summer. Participants in this phase include Primary Care, Neighborhood Health Centers, and Ophthalmology.

## FACULTY SPOTLIGHT

### Isioma Okwumabua, MD Family Physician, Geriatrician, and Assistant Professor at Morehouse School of Medicine



Dr. Okwumabua is the Interim Medical Director and lead physician for the full-time physician services at Crestview Health and Rehabilitation Center and its newly opened Sub-Acute Rehab wing.

She completed her residency and served as Chief Resident with MSM. Dr Okwumabua also completed geriatrics fellowship training at Emory, and a mini-fellowship in geriatrics medical education and career development at the Icahn School of Medicine at Mount Sinai. She is a recipient of the Georgia Academy of Family Physicians -Keith Ellis Award, and the Morehouse School of Medicine Family Medicine Resident of the Year award. In her work, Dr Okwumabua is motivated by her older patients, their families, and their caregivers. She is a team player, who values the interdisciplinary approach to patient care. Her interests include chronic disease management in the underserved adult/geriatric population, cognitive impairment in the elderly, and transitions of care.

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## SMOKE-FREE GRADY



It's official—on November 17, 2016 Grady Health System will be smoke- and tobacco-free! As ambassadors for good health, this important change will help us do our part to promote a healthier lifestyle for our patients and all Grady staff.

Smoking and tobacco use will be prohibited for employees, patients, and visitors at all health system locations. This includes the use of tobacco and cigarettes of all types including e-cigarettes, pipes, tobacco substitutes, chew, and cigars.

Our new smoke-free policy will apply to all Grady hospital-owned and leased facilities and includes all buildings, grounds, adjacent sidewalks, parking lots, parking decks, and vehicles. As we move forward with this policy, we will provide more information and answer policy-related questions so that our transition can be as smooth as possible.

## EXPECTED DATES OF DISCHARGE AT GRADY

Care Management is working very hard to ensure that discharge planning for every patient begins on the day of admission. Evidence-based research indicates that communicating with patients about their anticipated date of discharge (ADD) is critical to streamlining the discharge process. By early July, we will be asking the Care Managers to communicate the ADD to patients and families by populating this on the patient's in-room communication board. Because this is a goal for 2016, the division will be audited and coached for compliance.

Physicians should be advised that Care Managers are seeking expected dates of discharge or medically ready dates and to populate/maintain ADDs in Epic. The effectiveness of our new discharge boards is dependent on having a discharge date that physicians support.

"Your support and assistance is critical to transforming the Care Management organization. In advance, thank you so much for helping us to build a more effective Care Management organization!"

~Brenda Weyl

## 2016 MSM GME GRADUATION



The Morehouse School of Medicine (MSM) Graduate Medical Education (GME) Program celebrated its 21st Annual Joint Residents' Graduation at the Louis W. Sullivan National Center for

Primary Care Auditorium and E. Ginger Sullivan Atrium, Friday, June 3, 2016. This year, 36 graduates were honored, including: 18 Internal Medicine, 6 Family Medicine, 6 Pediatrics, 3 OB/GYN, 2 Surgery, and 1 Psychiatry resident. To date MSM Graduate Medical Education has a grand total of 772 residents have completed residency training. The GME team is very proud to see how much these graduates have grown and the potential for greatness within each one.

## 2016 MSM NEW RESIDENT ORIENTATION

As the school year comes to an end, GME is excited to welcome new residents for the 2016-2017 year. There are 55 new residents for the upcoming year. Thirty of the fifty five residents are from medical schools across the U.S., including: Georgia, Pennsylvania, Washington D.C., Vermont, Illinois, Tennessee, Minnesota, Texas, Michigan, California, Wisconsin, New Mexico, North Carolina, Maryland, Indiana, and New York. GME is happy to welcome twenty five residents who completed their medical education in international programs.

For the incoming class, the resident who graduated from high school the farthest away from MSM is Dr. Swathi Nutakki (IM) from Khammam, Telangana in India over 10,000 miles away. The resident who graduated the closest is Dr. Mayyada Holt (FM) from TriCities High School in East Point, Georgia which is 5 miles. They are pictured below.



The following table gives a breakdown of new residents per department.

Public Health/Preventive Medicine	1
OB/GYN	4
Psychiatry	4
Family Medicine	6
Pediatrics	6
Surgery	8
Internal Medicine	26

## GRADY'S DOCUMENTATION CORNER

### "Document the Complete Story"

#### Dr. Lawrence Sanders



Medical record documentation serves as the permanent record of the interaction between a patient and a physician for the delivery of medical care. In healthcare transformation language, this interaction may be called an episode of care.

Because your documentation represents you, it reflects the care you provide for your patients and their families. It also serves as a means of assessing quality, safety, and efficiency. The attention you pay to detail in your medical documentation is very important. More often than not, such reports are made public and are expected to serve the same function as "Consumer Reports" for your patients. If you do not pay attention to what you write, how you write it, and how many times you copy and paste the same text, your medical record may fail to reflect the delivery of high quality, reliable, and efficient care you've actually provided. Regarding the hospital medical record, your documentation must capture the complete clinical story for your patient and must outline the primary reason the patient is admitted to hospital, whether for inpatient service or outpatient observation. Often, the primary reason for admission reflects the reason that the patient could not return home. Documentation should reflect the severity and duration of all clinical conditions that impact hospital care and should capture all diagnoses and comorbidities that impact the decisions to use the hospital resources needed to care for the patient. Make sure your documentation includes all conditions that are present (POA, or present on admission) or that are possible at the time the patient comes into the hospital.

Make sure your clinical story captures all of these conditions and includes the severity of each condition. For example, if your patient is on home oxygen, make sure that you capture chronic respiratory failure as one of your diagnoses. Failure to capture the complete story often results in misrepresentation of severity of illness, risk of mortality, and resource utilization.

Use your assessment and plan to capture the full clinical picture including, but not limited to, your plan of care, pathology reports, and the results of all diagnostic tests. Document all uncertain or possible diagnoses specifically if you use hospital resources to address the condition. Documentation should include what you do to treat and monitor possible or inconclusive diagnoses. Make sure you include inconclusive, possible, or probable diagnoses in your discharge summary. Careful attention to clinical details in the assessment and plan helps ensure that your documentation reflects the full clinical story. Use your discharge summary to provide a concise summary of the full clinical story.

Medical record documentation should be legible, clear, consistent, complete, precise, and reliable. In the era of electronic medical records, legibility should be easy. But be careful of your use of the copy and paste feature. Failure to give careful attention to the text in the documentation you copy and paste may lead to records with the same note every day. If you were the insurance company reviewing a record, and noticed the exact same information repeated in the progress note for five days in a row, would you justify payment for physician services for all five days? Use the copy and paste feature carefully. It is a helpful shortcut but easy to misuse. The effort you invest to document the complete story ensures that your documentation is clear, consistent, complete, and precise.

## NEW & DEPARTING FACULTY

### WELCOME TO GRADY:

Linda Wildey, Executive Director of Women and Infants Services at Grady.

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**BEST WISHES TO MSM RETIREES:**

From left: Andrea Fox, Delores Walker, and Vereen Williams



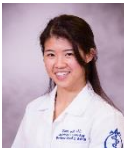
**KUDOS CORNER**

**Congratulations!**

**HUMANISM AND EXCELLENCE IN TEACHING AWARD**



Dr. Carol Lokko, PGY 5 Surgery



Dr. Diane Goh, PGY 2 OB/GYN



Dr. Rebecca Chavez, PGY 1 Surgery



Dr. Ciara Talbot, PGY 2 OB/GYN



Dr. Otega Edukuye, PGY 1 Psychiatry



Dr. Benjamin Renelus, PGY 3 Internal Medicine

**MR. WILLIAM E. BOOTH AND DR. JAMES ZAIDAN RESIDENT RESEARCH DAY PLATFORM PRESENTATIONS**

**1<sup>st</sup> Place:** Pradyumna Agasthi, MD, Demilade Adedinsewo, MD, Aneese Chaudhry, MD, Kalaivani Sivakumar, MD, and Anekwe Onwuanyi, MD of the Morehouse School of Medicine Internal Medicine Residency Program



**2<sup>nd</sup> Place:** Sujaata Dwadasi, MD, Sara Levy, MD, Heba Iskander, MD, Ruoming Wu, MD, Ziad Kazzi, MD, and Tanvi Dhere, MD of the Emory University School of Medicine J. Willis Hurst Internal Medicine Residency Program.

**3<sup>rd</sup> Place:** Swathi Krishna, MD and Vipran Kumar, MD of the Morehouse School of Medicine Psychiatry Residency Program

**MR. WILLIAM E. BOOTH AND DR. JAMES ZAIDAN RESIDENT RESEARCH DAY POSTER PRESENTATIONS**

**1<sup>st</sup> Place:** Pradyumna Agasthi, MD, Sivakanth Aloor, MBBS, Tulani Washington-Plaskett, MD, Obiora Egbuche, MD, Tirumala Rao Dammalapati, MD, and Rajesh Sachdeva, MD of the Morehouse School of Medicine Internal Residency Program.



**2<sup>nd</sup> Place:** Rachael Williams, MD, Juvonda Hodge, MD, and Walter Ingram, MD of the Emory University School of Medicine J. Willis Hurst Surgery Residency Program.

**3<sup>rd</sup> Place:** Demilade Adedinsewo, MD, Junjun Xu, MD, Pradyumna Agasthi, MD, Adesoji Oderinde, MD, Nchang Taka, MD, Oluwatoyosi Adekeye, MD, Rajesh Sachdeva, MD, George Rust, MD, and Anekwe Onwuanyi, MD of Morehouse School of Medicine's Internal Medicine Residency Program.

## JUNE/JULY 2016 EVENTS

**Saturday, June 25—Grady Family Medicine Residents' Retreat at Zoo Atlanta**

**Tuesday, June 28—Enterprise Access and Throughput Steering Committee at 9am in Board Room**

**Wednesday, June 29—First Year Orientation for MD Students at 8:30am on MSM Main Campus**

**Wednesday, June 29—Advisor/Advisee Luncheon at 12pm in the NCPC Atrium (All Faculty Welcome)**

**Wednesday, June 29—Retirement Celebration for Andrea Fox, Mary Delores Walker, and Vereen Williams at 2pm in MEB Lobby**

**Thursday, June 30—Public Health and Preventive Medicine Program Luncheon at Pricci**

**Friday, July 1—Third Year Orientation for MD Students at 9am on MSM Main Campus**

**Friday, July 1—Student Clinician Ceremony from 6pm to 8pm in NCPC Atrium**

**Tuesday, July 5—Internal Medicine Departmental Review at 1:30pm in GME Conference Room**

**Wednesday, July 6—Pediatrics Faculty Meeting at 8am at 75 Piedmont, 3<sup>rd</sup> floor**

**Thursday, July 7—Pediatrics Departmental Review at 1:30pm in GME Conference Room**

**Thursday, July 7—Family Medicine Departmental Review at 3pm in GME Conference Room**

**Friday, July 8—Surgery Faculty Meeting at 7am in 2C135**

**Wednesday, July 13—Grand Rounds: A Minimally Invasive Nano-Technology Platform to Target, Image, and Treat Tumors at 1pm in Grady's Trauma Auditorium**



**To submit news: Email Stephanie Jones at [stjones@msm.edu](mailto:stjones@msm.edu), subject line MSM at Grady News.**